

## Official Warranty Certificate



This Eastman European warranty is for professionally installed LLumar® Exterior Scratch Resistant Architectural Window Film:

## LLumar Dual Reflective Helios Dark Neutral

**VHE 14 ER HPR** 

The warranty is for 10 years for installation to vertical glazing, 7 years for installation to sloping glazing between 89° and 45° from horizontal and 5 years for installation to sloping glazing between 20° and 44° from horizontal and is valid for exterior installation only; limitations apply as shown below\*.

This warranty covers cracking, crazing, peeling, corrosion and delamination. Manufacturing defects, although rare, are also covered by this warranty.

The warranty covers installations with glass substrates only and is limited to the sales value of the film and exclude any costs associated with removal and replacement of the product. Changes in appearance during normal ageing are not included in this warranty. Eastman's Terms and Conditions apply.

## Installation requirements:

Edge sealing required. Use Film On for installation.



Eastman, October 2020





Note: Please contact Eastman for information regarding installation training, edge sealant, thermal stress compatibility, and cleaning & maintenance requirements.

\*Seller warrants that the product shall conform to Seller's standard specifications. Seller excludes any warranty of any kind, express or implied, with respect to the goods sold hereunder as to merchantability, fitness for a particular purpose or any other matter with respect to the goods whether used alone or in combination with other products. If Buyer establishes a verified breach of this warranty within the Warranty Claim Period (as defined below), then Seller will, at its option and expense, either (A) replace the non-conforming products with conforming products or (B) issue Buyer a credit toward next purchase in the amount of the original price of the non-conforming products. Buyer's failure to so notify Seller of its warranty claim within the Warranty Claim Period will constitute a waiver of such claim regardless of whether the facts giving rise to such claim were discoverable during the Warranty Claim Period. The "Warranty Claim Period" means thirty days after Buyer becomes aware, or reasonably should have become aware of the product's failure to conform to Seller's standard specifications.